RISKTEQ

Riskteq puts you in control

Integrated business solutions for compliance, quality, safety and risk management

We help you confidently create robust and streamlined operations for your business or organisation.

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“Implementing Riskteq has supported our objective of providing safer workplaces for all staff, contractors and casual employees regardless of where the worksite is across the state.

Better access to safety information means our management team are much better armed to drive the safety culture we want and expect on all our projects.”

Why Riskteq?

Easy to use

The most important thing we want you to know about Riskteq is that it is user-friendly. We take feedback from clients and use continuous improvement processes ourselves to make sure that it is simple, clear and responds to your business needs.

Modular system

The Riskteq system has 16 modules on one simple integrated platform. It is completely customisable and can be used the way that best suits your organisation: from a basic set up using minimal modules, or a simple use-case that limits the functionality of each module, all the way to a full 16-module systems integration with organisation wide workflows.

Grows with you

In the planning stage we work with you to help you choose the level that is right for your company and industry. And once you begin to use Riskteq, you can build your services as your company needs grow. You can start by solving today's problems and grow from there.

Easy mobile access

Your staff, contractors and people on the move can use their mobile for secure, efficient data capture on the go ... entering incidents, checking assets and completing training and inductions directly from their phone or tablet.

Fast implementation

Riskteq can be implemented within 8 weeks so your business can begin using the system right away. We work with your project team to embed the system and help manage the change.

Supporting high-risk activities

Embed your governance rules for planners to select the appropriate templates as a foundation for building their activities, integrating activity data captured in Riskteq.

Ongoing support

We are with you all the way! We work hand-in-hand with you to set up your Riskteq environment. As an SasS solution, we provide technical support to ensure that your system functions all the time. Updates to our software and technical difficulties are managed for you.

Training

Changes in your business, such as new staff and employee movement, can mean new people need training to continue to use the system effectively. We are happy to help. We have staff available and a library of online tutorials available.

Your terminology

Riskteq allows you to use the terminology common to your organisation. Easily change language in one place and it is instantly reflected throughout the system.

16 integrated modules

Riskteq is appropriate for a broad range of industries. We know one size never fits all, so we've developed a suite of software modules, each covering different aspects of safety, risk and compliance. How many and which modules you choose to use is up to you.

System foundation

Riskteq's system foundation includes a suite of powerful tools that underpin each module. These functions quietly operate behind the scenes ensuring you get the best value from your Riskteq system, and ensure the modules are simple and easy to use:

- Security control
- Workflow management
- Notifications and alerts
- Action management
- Personal dashboards and reporting
- Integration points

Risk and compliance management

Business objectives

Proactively manage your business objectives and compliance targets, using loops of planning and doing, learning as you go.

- Maintain a centralised register of objectives and compliance targets.
- Build a management plan for each objective or target.
- Manage all actions and responsibilities.
- Track and record progress over time.

Risk management

Create a consistent approach to risk management with a structured journey that guides risk response.

- Build and maintain a risk register.
- Use treatment plans to design controls for each risk.
- Schedule reassessments of risks and adjust controls as required.
- Assign and track actions.

Document management

Implement a process that provides control over the creation, approval and access of key documents.

- Use workflows to manage document approval.
- Keyword tags and version control.
- Set effective dates, sunset dates and review dates.
- Link documents to objectives, risks, incidents, hazards, feedback or continuous improvement initiatives.
- Unlimited tags to group documents for easy access.

Inspections and audit

Control inspections for safety practices, environment, workplaces, equipment and more.

- Easily build and maintain your own inspection forms.
- Schedule and assign inspections and manage progress.
- Use an Inspection wizard to easily train and walk staff through required inspection procedures.
- Create, track and complete follow-up actions.

Feedback management

Manage complaints, compliments and suggestions from mobile devices, on-site kiosks or over the web in a system that aligns with ISO10002 guidelines.

- Assign responsibility and track progress on feedback.
- Conduct investigations to determine contributing factors and responses.
- Develop action plans to resolve the situation.
- Capture end to end communication.
- Manage audit and regulatory feedback.

Continuous improvement

Continuously improve the quality of your business activities and service delivery using the Plan-Do-Check-Act cycle.

- Capture improvement opportunities and assign a priority to each.
- Research the possible approaches.
- Define outcomes and success criteria.
- Plan, execute and monitor progress, and schedule future reviews.

Workforce capability management

Employee skills and competency

Select the right people for each task.

- Record skills competencies, licenses, qualifications and registrations.
- Receive alerts when expiry dates are approaching.
- Use templated work plans to guide the selection of appropriately skilled people for each role.
- Integrate with your HR system to maintain a single source of truth for personnel records.

Contractor management

Simplify and centralise management of third parties.

- Maintain a single register of subcontractors.
- Manage subcontractor details like insurance cover and licenses.
- Receive alerts when expiry dates are approaching.
- Record the incidents, hazards and feedback relating to subcontractors to ensure service standards are being upheld.

Inductions and training

Comprehensively manage your induction and training program across the entire organisation.

- Plan and deliver inductions with a feature rich inductions workbench.
- Design custom induction forms with links to videos, documents and questionnaires.
- Schedule training at either organisation or site level.
- Link inductions with work practices and equipment safe use guidelines.

Incident and hazard response

Mobile incident and hazard reporting

Report incidents at the site from mobile devices to help you start your response.

- Record personnel involved, witness details and any equipment that was damaged.
- Conduct investigations to determine contributing factors and root causes.
- Develop action plans to resolve the situation.
- Attach photos and supporting information to build up a paper trail.

Notifications and alerts

Set alerts and notifications that will keep your workforce on top of any incidents or hazards

- Track activities, workflow and responsibilities.
- Identify what needs to be done by who and keep them accountable.

Investigation

When required, the systems assists you to undertake incident or hazard investigations.

- Identify contributing factors and root causes.
- Maintain interview notes.
- Develop recommendations and action plans.
- Link to a continuous improvement plan where a process change is required.

Serious incident response

Where a serious incident occurs Riskteq guides you through managing the response process in a timely manner.

- Alerts to ensure regulatory notifications are done on time.
- Manage open disclosure obligations with family members.
- Assign and track actions to completion.
- Ensure senior management are kept informed.

Asset portfolio management

Maintenance planning

Identify upcoming work and schedule it effectively.

- Schedule servicing and maintenance activities.
- Ensure all maintenance activities align.
- Plan your activities based on workflows for that area.
- Track maintenance and service history.

Asset location/worksite management

Make staff and sub-contractors aware of any workplace safety issues before they go to a site.

- Build site profiles for any location (including private residences).
- See a history of any prior incidents and feedback.
- Keep a record of all existing hazards and risks.
- Track assets located at each site.

Asset inspections and prestart checklists

Track the assets and equipment in use at your organisation.

- Allocate assets and equipment to appropriate people and locations.
- Manage safety inspections and pre-start checklists.
- Flag damaged equipment.

Higher risk activity management

Riskteq promotes a 'conscious compliance' culture throughout your organisation with re-useable activity plan templates that embed your risk and safety culture into daily operations. When you change the controls for a particular risk, all activity plan templates referencing that risk are automatically updated. Approval workflows ensure each new activity management plan is authorised prior to start.

Personnel and contractors

- Resource planning with resources assigned to tasks in advance.
- Ensure only qualified people with the appropriate skills and licences are assigned.
- On site access to policies and procedure documents.
- Alerts when qualifications are expiring.

Work sites

- Complete site risk assessments in advance and build a site safety profile.
- Site inductions.
- See past incidents at this site.

Tasks

- Approve task sequences in advance.
- Guidance to staff with work step checklists.
- Task risk assessment guidance.
- Toolbox meeting sign-off.

Equipment

- Ensure equipment is in service and safe to use.
- Book equipment in advance to avoid resource conflicts.
- Equipment prestarts and safety checks.

As mobile as your business

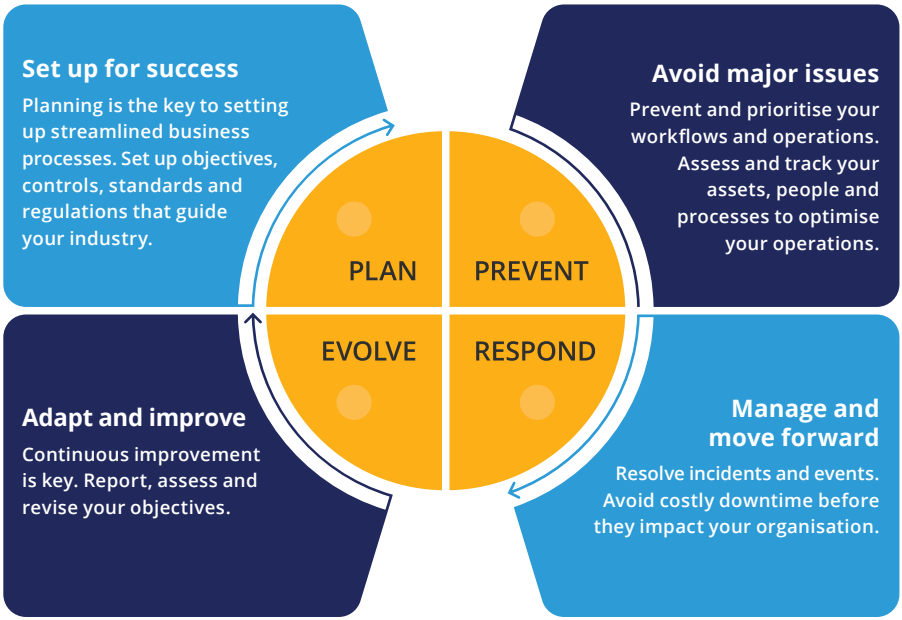
Riskteq's mobile web apps are user-friendly and mean your staff have the tools they need to ensure safe environments and compliant activity no matter where they are.

- Record incidents, hazards and feedback.
- Find equipment you need.
- Access policies and procedures.
- Check risks.
- Complete Inspections and audits.
- See tasks assigned to you.
- Manage assets via QR codes.
- Use voice-to-text for faster input.
- Photos are securely saved to the server, not to the mobile device.

Secure, efficient data capture on the go ... directly from your phone or tablet.

Riskteq's continuous improvement lifecycle

When you integrate our product into yourbusiness, we not only streamline your day-to-day activities but we also ensure a cycle of continuous improvement, as well as compliance.



We help reduce the risk in your business.

System integration

Configurable, modular and flexible

We will work with you to set up your personalised desktop view: dashboards give you a snapshot of important information that can be individually customised to suit your business needs. From open action item lists, to statistical data and reportable tables, your workbench is the key to the depth of information in the process.

Riskteq offers an integration points for:

- Employee records
- Client records
- Incident sharing
- Assets

CSV/Excel Import and export: For bulk data transfers and legacy system compatibility.

Email integration: Sends alerts, notifications, reminders

Business intelligence: Powerful internal dashboard capabilities within Riskteq + Riskteq utilises MS SQL database meaning access for external BI tools is easy.

Single sign-on: Integrates with Active Directory, SAML 2.0, and LDAP.

Document repositories: Links with SharePoint or stored internally.

Cloud-based hosting: Enables secure and scalable integration with other cloud platforms.

“Riskteq was chosen because of its depth of function and flexible workflow engine combined with a very easy to use mobile incident and hazard reporting process.

Its flexibility allows us to tailor the needs of each independent but related section of the business to provide an OHS Management System that will not only assist managers to meet their legislative obligations but will provide a tool set to assist in continually improving OHS performance.”

The industries we serve

Safety, compliance, risk, governance, field operations, HR departments can all benefit from Riskteq. Any organisation that needs to respond to industry standards and regulatory compliance operations.

We specialise in servicing the following industries:

- Food production
- Civil contracting and construction
- Manufacturing
- Education and research
- Local government
- Aged care and NDIS support
- Child care and early learning services

About Riskteq

We exist to improve people's lives.

Our team has been building quality software for nearly 30 years. When customers told us about the immense challenges they face in safety, risk, compliance and environmental management, we developed Riskteq from the ground up to help them deliver a consistent, compliant and organisation-wide approach.

Our vision

To simplify operations and empower your people to deliver best practice quality, compliance safety and risk management.

Contact Riskteq

Contact our friendly staff for more information at:

- letstalk@riskteq.com
- +61 3 6230 4833
- Or book a demo directly at riskteq.com

Riskteq puts you in control

riskteq.com